

Patient Room Signage

A interactive digital room sign outside of each patient room displays patient information, noted alerts, infection control information, and (for credentialed staff) patient vitals and other electronic medical record data.



Live updating of the patient room sign increases staff and patient safety by ensuring the information is always current. During the pandemic, clinical staff reviewed this information before deciding if they needed to don PPE to enter the room.

—ALEXIS FULLER, SENIOR STRATEGIC CONSULTANT

NEED

In clinical environments without digital patient room signage, clinical staff frequently utilize paper or other physical materials to indicate patient-specific information outside of patient rooms. These methods rely heavily on clinical staff to manually update and are prone to error.

BENEFIT

Interactive digital signage outside of patient rooms increases staff satisfaction by providing access to real-time data and increases safety by providing live updates on a patient’s condition including real-time patient information, alerts, and warnings for staff. It increases patient satisfaction by allowing staff to view real-time patient vitals without having to enter the room and disturb the patient, and it supports room utilization alerts and integrations, such as maintenance or room turnover requests.

RISK

Displaying patient clinical information could inadvertently share patient data with nearby individuals, so patient clinical information should only be displayed for an authorized member of staff. Because staff will refer to the patient room displays for real-time information, any interruption in connection to real-time data will require that the display indicate prominently that it is “offline” so that staff are made aware that the information shown could be out of date.

Value



Staff Satisfaction



Patient Engagement



Clinical Outcomes



Risk

